



Here are a few things to expect if you chose a "Hands-Free" Appointment for your pet...

All "Hands-Free" Appointments will be given a scheduled time by one of our team members, similar to a regular office visit.

Please call as you are arriving, and a team member will meet you and your pet in the parking lot.

The team member will collect your pet, and return all non-essential personal belongings. (i.e. Leash, collar etc.)

You may then choose to wait in your vehicle while the doctor is examining your pet OR you may choose to leave and return at a later time to pick up.

All communications and transactions will be done over the phone. Please be ready for the doctor's call within 30 minutes of your scheduled drop off time.

Once the examination and treatments are complete, you may pay over the phone by credit/debit card. If you are paying by check or cash, a team member will take the payment at your car.

A team member will schedule a pick up time for your pet over the phone, and will return your pet to you, along with any medications, in the parking lot.

All documents, including invoices, will be emailed to you.

If you would like to make your appointment the "hands Free" option or have any additional questions please reach out to us.

Phone: 719-495-1457

Email: AHOF1234@live.com

